



Republic of the Philippines
Department of Education
REGION XI
SCHOOLS DIVISION OF DAVAO DEL NORTE

Office of the Schools Division Superintendent

February 27, 2024

DIVISION MEMORANDUM
No. 0081, s. 2024

**VIRTUAL ORIENTATION ON THE IMPLEMENTATION OF THE
CLIENT SATISFACTION MEASUREMENT (CSM) FORM IN SCHOOL**

To: Public Schools District Supervisors
School Principals/Heads
All others concerned

As per Memorandum DM-OUHROD-2023-0930, all governance levels shall use the ARTA-prescribed Client Satisfaction Measurement (CSM) Form in printed copy and online formats.

For the ARTA CSM Form printed copy, translation to the local dialect is encouraged. For the online format, School ICT Coordinators shall be in charge of the use and maintenance of the CSM Form, QR code generation, CSM report generation, CSM submission, and other actions needed to be done as stipulated in the attachment of the said Memorandum.

Anent to this, all School ICT Coordinators are advised to attend the virtual orientation through this link bit.ly/davnorict-csm-vo on March 1, 2024 (1:00 PM – 3:00 PM).

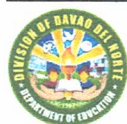
Immediate dissemination and strict compliance of this memorandum is desired.


REYNALDO B. MELLORIDA, CESO V
Schools Division Superintendent

OSDS/pea



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