



Republic of the Philippines  
**Department of Education**  
REGION XI  
SCHOOLS DIVISION OF DAVAO DEL NORTE

**Office of the Schools Division Superintendent**

DIVISION MEMORANDUM  
SGOD-2025-0054

To: Assistant Schools Division Superintendent  
Chief Education Program Supervisor, CID  
Public Schools District Supervisors  
Concerned School Heads  
Senior Education Program Specialist, HRD  
All others concerned

Subject: **ATTENDANCE TO TRAINING AND ADVOCACY TEAM (TAT) TRAINING OF THE QMS SYNERGY: TRAINING SERIES FOR COMMITTEE COLLABORATION AND IMPLEMENTATION**

Date: February 14, 2025

1. Relative to Regional Memorandum PPRD-2024-123 titled One DepEd, One QMS for Region XI Schools Division Offices, the following personnel are advised to attend the Training and Advocacy Team Training on **February 20-21, 2025**, within **Davao City**.

NAME	POSITION	OFFICE
Janette G. Veloso	ASDS	OSDS
Eduard C. Amoguis	Chief ES	CID
Cristopher B. Gonzales	EPS	SGOD
Grace Santa T. Daclan	EPS	CID
Danilo Jr. Q. Lumayno	EPS-II	SGOD
Shiela D. Sionosa	EPS-II	CID
Nicole Aubrey E. Amoguis	PDO-I	SGOD
April Julie Mae P. Gonzaga	PDO-I	SGOD
Joanna Mari C. Borbon	AOII	OSDS

2. The participants are directed to register via <https://forms.office.com/r/cy2H9KdwXB> on or before February 15, 2025.
3. The travel and other expenses incurred in the conduct of this activity shall be charged against Division Maintenance and Other Operating Expenses (MOOE) funds, subject to the usual accounting and auditing rules and regulations.
4. In participating in the different programs and activities, the **Equal Opportunities Principle (EOP)** shall be observed at all times where all individuals are fully recognized regardless of gender, religion, ethnicity, and political affiliations.
5. Immediate dissemination of this memorandum is desired.

  
**REYNALDO B. MELLORIDA, CESO V**  
School Division Superintendent

Enclosed: As stated.  
SGOD/jaam



Page 1 of 1



Republic of the Philippines  
**Department of Education**  
DAVAO REGION

October 08, 2024

REGIONAL MEMORANDUM  
PPRD-2024-123

ONE DEPED, ONE QMS FOR REGION XI SCHOOLS DIVISION OFFICES

To: Assistant Regional Director  
Schools Division Superintendents  
Chiefs of Functional Divisions  
All Others Concerned

1. Attached is DepEd Order No. 009, Series 2021, titled "Institutionalization of a Quality Management System (QMS) in the Department of Education." This order aims to enhance the delivery of quality basic education services across all levels of governance, including the central office (CO), regional offices (ROs), schools division offices (SDOs), and schools/community learning centers (CLCs).
2. This Office will provide technical assistance for the implementation of the National Quality Management System (NQMS) to all Schools Division Offices through a series of training sessions hosted by the designated SDOs, as outlined in Annex 1.
3. For any clarifications, please reach out to the Policy, Planning and Research Division of this Office through Emmanuel Alpha D. Sicam.

**ALLAN G. FARNAZO**  
Director IV

Encl.: As stated  
ROP3/eads

DEPARTMENT OF EDUCATION - DAVAO  
RECORDS SECTION  
**RELEASED**

Oct. 09, 2024  
39611





Republic of the Philippines  
**Department of Education**  
DAVAO REGION

ANNEX I

**TRAININGS AND ACTIVITIES**

NO.	TITLE	DESCRIPTION	TARGET PAX	DATE	HOST SDO
1	<b>ISO 9001 Awareness Seminar</b>	This seminar/workshop will introduce the fundamentals of ISO certification and its requirements. It will also provide an overview of the Planning Documents for the National Quality Management System (NQMS) and outline how these will be implemented by the Schools Division Offices (SDOs) in Region XI.	1 QMR Team Leaders of: 1 RMT 1 KMT 1 TAT 1 IAT 1QWT 1 Representative per Unit/Section	January 21 – 24, 2025	
2	<b>Training and Advocacy Training</b>	This training focuses on implementing the Training Advocacy Procedure, with an emphasis on NQMS-related trainings conducted by SDO personnel.	5 per SDO Team Leader of: 1 TAT 4 members of TAT	February 20 – 21, 2025	
3	<b>Risk Management Training</b>	This training provides an in-depth understanding of how Risk Management should be implemented within the NQMS, based on ISO 31000.	5 per SDO 1 QMR RMT Team Leader 3 RMT Members	March 20 – 23, 2025	
4	<b>Knowledge Management Training</b>	This training offers guidance on implementing knowledge management and controlling documented information related to NQMS documents and records.	5 per SDO 1 QMR 1 KMT Team Leader 3 KMT Members	April 24 – 25, 2025	
5	<b>Quality Workplace Training</b>	This training equips participants with the knowledge and skills to implement the Quality Workplace Manual of the Schools Division Offices.	5 per SDO QWT 1 Team leader 4 members	May 22– 23, 2025	



Republic of the Philippines  
**Department of Education**  
DAVAO REGION

6	<b>Internal Audit Training</b>	This training focuses on the requirements of ISO 19011:2018 for conducting internal audits in the Schools Division Offices. It will be facilitated by an IRCA CQI-accredited trainer as specified in the PAWIM	5 per SDO IQAT 1 Team leader 4 members	June 23-27, 2025	
7	<b>Inter-Division Internal Audit</b>	This activity will be conducted simultaneously by all SDOs in Region XI. Internal auditors will be assigned randomly to various SDOs and facilitated by a representative from the Regional Office.	5 per SDO IAT 1 Team leader 4 members	July 21-25, 2025	
8	<b>Readiness Assessment</b>	This activity will be conducted simultaneously by all SDOs in Region XI. Regional Office internal auditors will be assigned randomly to various SDOs to carry out the readiness assessment.	RO IQA Team	August 18-22, 2025	All SDOs
9	<b>Stage 1 External Audit</b>	A Stage 1 audit in the ISO certification process, often referred to as "document review," is a preliminary assessment that focuses on evaluating the SDOs readiness for the full Stage 2 audit.	SDO personnel RO Representatives	September 2025	All SDOs
10	<b>Stage 2 External Audit</b>	A Stage 2 audit in the ISO certification process is a comprehensive evaluation that assesses the effectiveness of an organization's management system in practice.	SDO personnel RO Representatives	October 2025	All SDOs
11	<b>ISO 9001 Awarding</b>			December 2025	All SDOs





Republic of the Philippines  
**Department of Education**

24 FEB 2021

DepEd O R D E R  
No. **009** s. 2021

**INSTITUTIONALIZATION OF A QUALITY MANAGEMENT SYSTEM  
IN THE DEPARTMENT OF EDUCATION**

To: Undersecretaries  
Assistant Secretaries  
Minister, Basic, Higher and Technical Education, BARMM  
Bureau and Service Directors  
Regional Directors  
Schools Division Superintendents  
Public and Private Elementary and Secondary School Heads  
Division Chiefs  
All Others Concerned

1. The Department of Education (DepEd) issues the enclosed Guidelines on the **Institutionalization of a Quality Management System (QMS)** certifiable to ISO 9001 standards toward consistent, effective and efficient delivery of basic education services across all levels of governance: central office, regional offices, schools division offices, and schools/community learning centers (CLCs).
2. This is pursuant to Executive Order No. 605, s. 2007 titled *Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP)*, which directs all departments and agencies of the Executive branch to adopt a QMS as part of the implementation of a government-wide quality management program.
3. Furthermore, this is in line with the Department's thrust to deliver citizen-centric quality public service as evidenced by its consistent accomplishment of agency performance targets.
4. This Order aims to provide DepEd offices and schools/CLCs with guidelines and standards to integrate DepEd internal systems and processes, upgrade people capacity, ensure consistency in the delivery of quality services, and foster continuous improvement that will result in enhanced and sustained client satisfaction. Private educational institutions are encouraged to adopt these guidelines and establish a QMS.
5. All other QMS-related DepEd issuances, rules and regulations, as well as provisions, which are inconsistent with this policy are repealed, rescinded, or modified accordingly.
6. For more information, please contact the **Bureau of Human Resource and Organizational Development**, 4th Floor, Mabini Building, Department of Education Central Office, DepEd Complex, Meralco Avenue, Pasig City through email at [nqmssupport@deped.gov.ph](mailto:nqmssupport@deped.gov.ph) or at telephone number (02) 8633-5375.

7. Immediate dissemination of and strict compliance with this Order are directed.

  
**LEONOR MAGTOLIS BRIONES**  
Secretary

Encl.:

As stated

References:

DepEd Order No. 43, s. 2010

DepEd Memorandum No. 035, s. 2020

To be indicated in the Perpetual Index  
under the following subjects:

BUREAUS AND OFFICES  
CERTIFICATION  
PERFORMANCE  
RULES AND REGULATIONS  
SCHOOLS  
SERVICE



DJP/SMMA/JD - DO Institutionalization of QMS  
June 11/December 17, 2020





Republic of the Philippines  
**Department of Education**  
DAVAO REGION

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IN THE DEPARTMENT OF EDUCATION**

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DEPED-OSEC-440329

DJP/SMMA/JD - DO Institutionalization of QMS  
June 11/December 17, 2020